





### A Primer on Family-Responsive Practices in the Workplace

#### Disclaimer

This publication has been funded by Investing in Women (IW), an initiative of the Australian Government. The views expressed in this publication are those of the individual authors or institutions and do not represent the views of IW or the Australian Government. IW neither endorses the views in this publication, nor vouches for the accuracy or completeness of the information contained within the publication.

The People Management Association of the Philippines (PMAP) and Investing in Women (IW) embarked on a study on family-responsive policies and practices in the workplace.

This primer summarizes the valuable insights revealed by the research and gives practical recommendations for making a workplace more family-responsive.

#### **Foreword**

Balancing work and family life is one of the toughest challenges for people worldwide, but caring responsibilities most often fall on women. According to the International Labour Organization (ILO) Report/Gallup Survey on Women in 2016, women are less likely than men to put in longer hours and more likely than men to take leave to care for family and to take career breaks for small children. Family-responsive policies are crucial in addressing the challenge of enabling women and men to lead fulfilling lives.

People Management Association of the Philippines (PMAP) would like to make a difference in women economic empowerment by pursuing research on the implications of family-responsive workplace policies and practices on work-family balance and on the retention, advancement, and performance of women employees.

This study hopes to give voice to women employees, whose diverse personal opinions will contribute to a more effective alignment of workplace policies to their family needs and to those of the organization. While the study focuses on women employees, it hopes to impact as well on men employees who constitute the other half of the family. It hopes to be a valuable resource for formulating policy recommendations that could help promote family-responsive policies in the Philippine workplace.

Mr. Gerardo A. Plana, DPM

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President

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Excerpted from the Foreword, Employees' Perceptions of a Family-Responsive Workplace and Their Productivity Employers can increase worker productivity by implementing and encouraging the take-up of family-friendly practices, which employees use to balance responsibilities at work and at home.

### Why do we need a family-responsive workplace?

Balancing work and family life is one of the toughest challenges for people worldwide, but caring responsibilities most often fall on women. Women are less likely than men to put in longer hours and more likely than men to take leave to care for family and to take career breaks for small children.

Family-responsive policies are crucial in addressing the challenge of enabling women and men lead fulfilling lives. There is also compelling evidence that shows that family-friendly policies increase employee motivation and productivity and improve a company's ability to attract and retain employees.



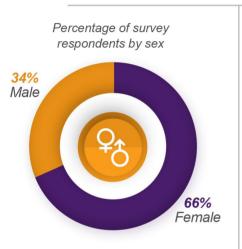
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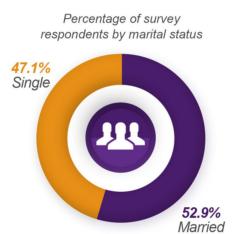
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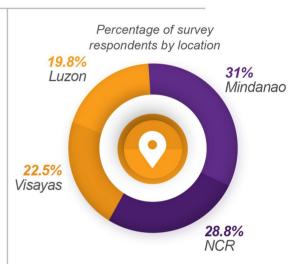
### FAMILY-RESPONSIVE PRACTICES IN THE WORKPLACE

Family-responsive policies and programs in the workplace influence employees' perceived productivity in the workplace, as indicated by their retention, advancement and perceived performance.

Who took the survey

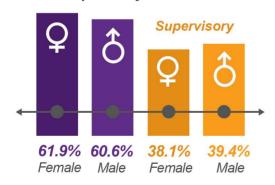






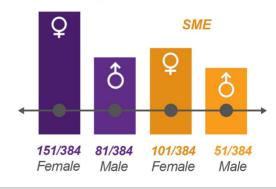
Percentage of employees by position and by sex

Non-supervisory



Percentage of employees by company size, by sex

Large



Total number of survey participants:

384 survey respondents

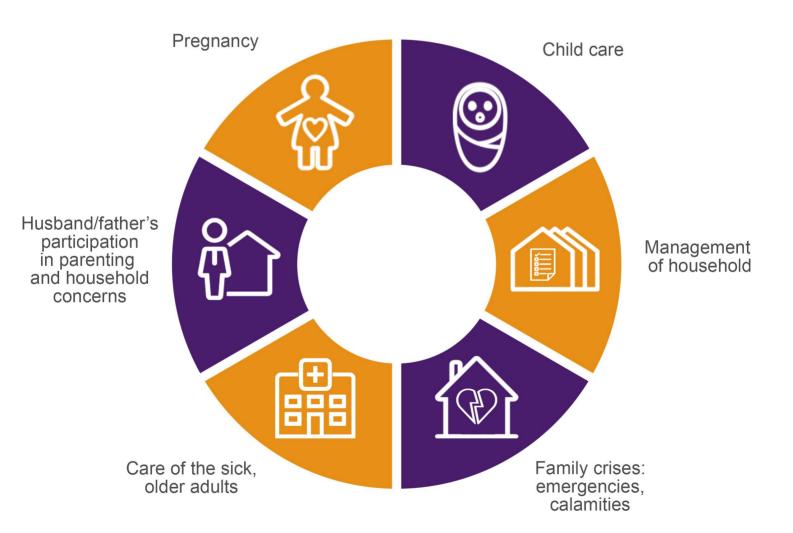
65 in-depth interviews



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## WHAT EMPLOYEES SEE AS THEIR MOST PRESSING FAMILY CONCERNS





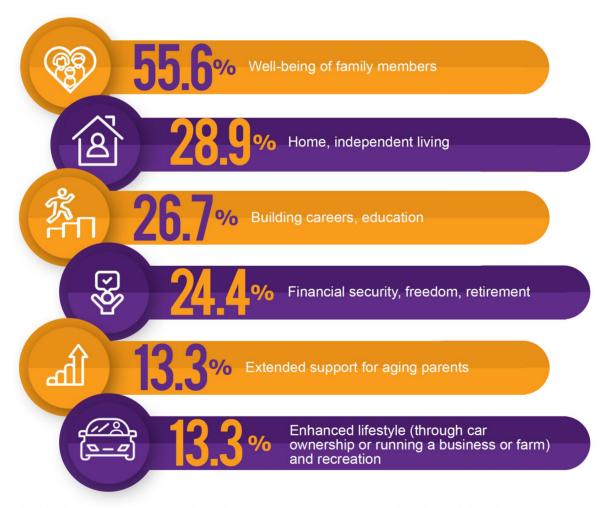
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WHAT ARE THE EMPLOYEES'

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Promoting a family-friendly workplace benefits women, who comprise half of the workforce. A family-friendly workplace promotes healthy work-life balance and benefits all of us.



Employees (55.6% of survey respondents) say attending to the well-being of family members are important to them, especially in terms of health and psychological support. Living independently and having their own home is also important (according to 28.9% of respondents) as are career growth, education, and attaining job and financial security (25% of respondents). Employees also noted the need to attend to aging parents and being able to engage in recreation and leisure activities.



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### WHAT DOES A FAMILY-FRIENDLY WORKPLACE LOOK LIKE?

A family-friendly workplace is one that...

01

does not discriminate employees by gender or civil status





is sensitive and responsive to concerns specific to employees with family responsibilities 02

03

promotes policies and programs that promote women's retention, advancement and productivity





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## WHAT ARE THE MOST-VALUED FAMILY-FRIENDLY

**WORKPLACE POLICIES** 



**GOOD COMPENSATION** 



REGULARIZATION



**PROMOTION** 



**CAREER ADVANCEMENT** 



**LEAVE** 



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## WHAT ARE THE MOST-VALUED FAMILY-FRIENDLY

**WORKPLACE PROGRAMS** 





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# WHAT FAMILY-FRIENDLY WORKPLACE POLICIES CAN DO FOR YOU



#### Benefit to employees

A family-friendly workplace helps employees balance family and work by helping employees fulfill their obligation to both work and family.

#### Benefit employers

Family-friendly practices help build an environment where morale and productivity are high, and result in workers who are healthier, happier, and more motivated.





#### Benefit to society

Having family-friendly workplaces could help families flourish economically, build healthier communities, foster a culture of caring and cooperation.



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# THE KEY TO BUILD A FAMILY-FRIENDLY WORKPLACE

Employers could build a family-friendly workplace by...



ensuring workplaces are free from discrimination by sex and civil status

being responsive to the specific concerns of women

promoting policies and programs that promote women's retention, advancement and productivity



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# MOST-VALUED FLEXIBLE WORK ARRANGEMENTS



Flexitime



Four-day work week schedule



Job rotation



Job sharing



**Output** oriented



Options for working part-time



Telecommuting



Options for choosing work shift



Options for working from home



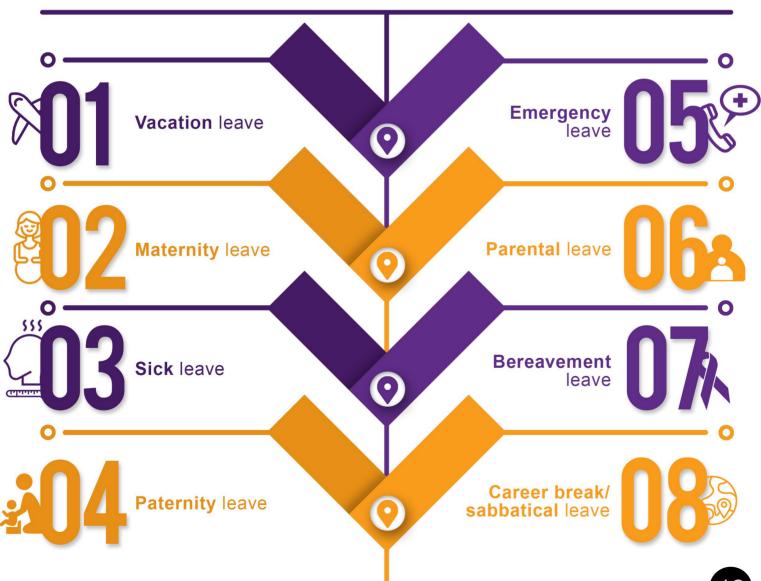
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### MOST-VALUED LEAVE TYPES

The following are the types of leave that employees consume and would like to have more of:





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### WHAT EMPLOYERS NEED TO KNOW

The following are some insights for understanding employees' needs

Employees need additional access to finance for children's school fees and family's health care needs

Employees value the quantity of time they spend with their families;



Employees need more leave credits and/or flexible work hour arrangements; and

Employees prefer family-oriented and healthy working environments.

#### Acknowledgements

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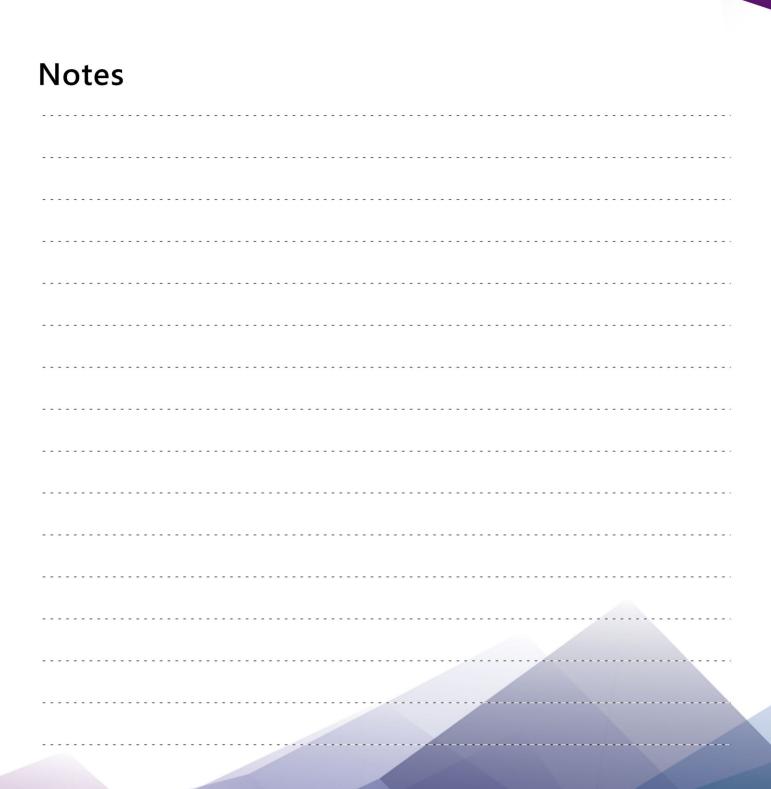
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#### **About the Organizations**

#### **PMAP**

People Management Association of the Philippines (PMAP) is the thought leader and voice of people management in the Philippines. It was established in 1956 and is the leading organization of people managers and human resources practitioners. It is committed to fostering the strategic development of management of Filipino human capital, promotion of the sharing of expertise and solutions, and carving new trails in thought leadership. It pursues women's economic empowerment by giving voice to women employees through research and advocacy.

#### **INVESTING IN WOMEN**

Investing in Women (IW) is an initiative of the Australian Government that catalyses inclusive economic growth by contributing to women's economic empowerment in South East Asia.

IW uses innovative approaches to improve women's economic participation as employees and as entrepreneurs in the Philippines, Indonesia, Vietnam, and Myanmar and focuses on the following pathways:

- Workplace Gender Equality (WGE) IW partners with influential businesses and coalitions to drive gender equality by shifting workplace culture and practices and support business to address policy barriers to advancing WGE.
- Impact Investment for Women's SMEs IW establishes blended finance instruments with leading impact investors to move capital with a gender lens for women-owned and women-led Small and Medium Enterprises (SMEs) and partnerships with industry networks and strategic intermediaries to normalise gender lens investing principles across the growing impact investing field.
- Influencing Gender Norms IW works with a range of advocacy partners to shift harmful attitudes and practices that entrench discrimination against women in the world of work.